

Welcome to the DRU Service website.

The public part of the website is open to every (professional) user. Via the left-hand menu you will find information such as technical data, parts lists, article numbers, line drawings and manuals for all products.

Official DRU dealerships can log in to place orders, see prices and delivery times and report malfunctions. Ordering of certain products is restricted to dealerships who are registered to supply them.

If you are a professional service engineer and think you are eligible for repair and maintenance information based on the European Regulation (EU) 2024/1103, you may send a request to service@dru.nl.

GAS
DRU
Global
Linear

WOOD
DRU
Dik Geurts

ELECTRIC
DRU

PARTS
Gas
Wood
Electric

MARKETING
Brochures
Promotionals

DG Smart Assist
Dik Geurts' automated firing system is now available. >

DG Cat Now Available for the Orbe
Reduces CO emissions by up to 50%! >

My Flue Assist
Quick & easy the right flue system >

DRU Media
All our product photos and videos >

Spotlight
calculate the consumption costs of a gas fire >

SERVICE & SUPPORT

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EASE OF USE WITH DRU

[My Flue Assist](#)
[Troubleshooter](#)
[Video Assist](#)
[Media Library](#)

MY DRU

[Outstanding orders](#)
[Discounts](#)
[Invoices](#)
[Enter service code](#)

FOLLOW US ON

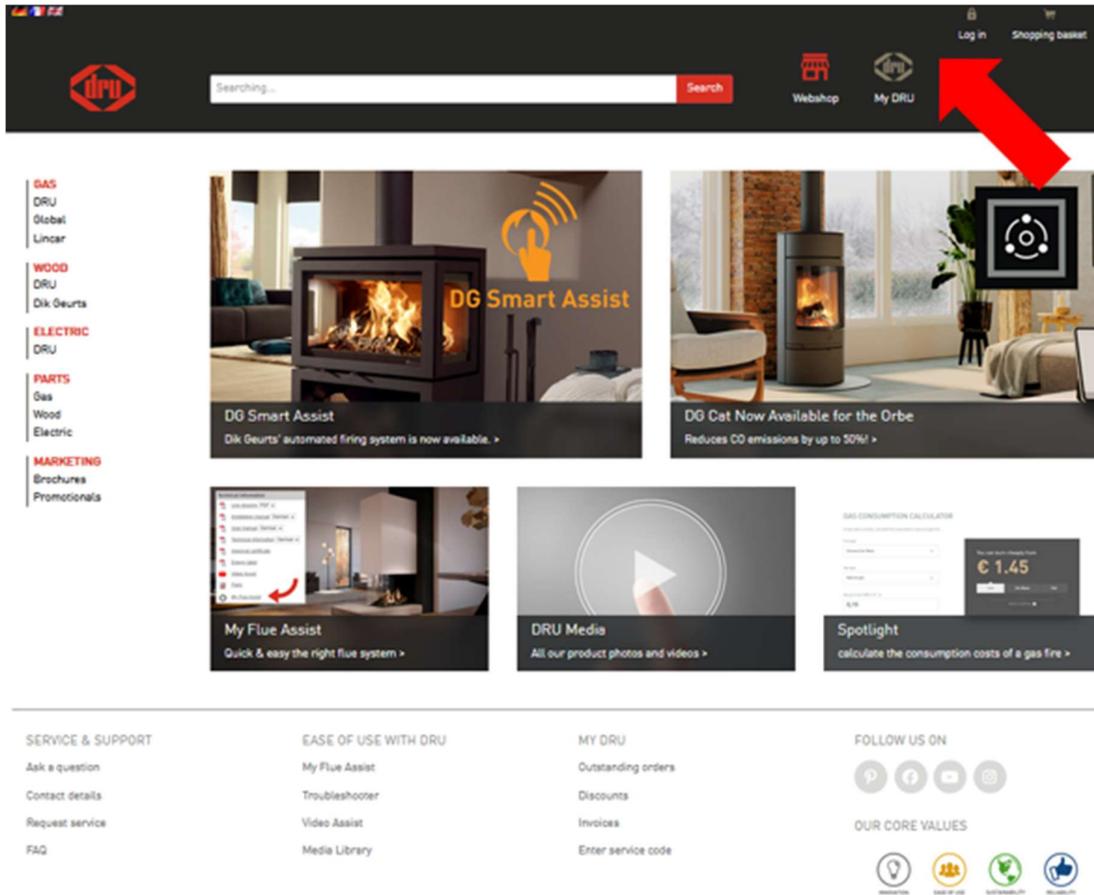


OUR CORE VALUES



Login

Click on “Login” or “My Dru”.



The screenshot shows the DRU website interface. At the top, there is a navigation bar with the DRU logo on the left, a search bar, and links for 'Webshop' and 'My DRU'. In the top right corner, there are links for 'Log in' and 'Shopping basket'. A red arrow points to the 'Log in' link. Below the navigation bar, there is a sidebar menu with categories: GAS (DRU, Global, Lincar), WOOD (DRU, Dik Geurts), ELECTRIC (DRU), PARTS (Gas, Wood, Electric), and MARKETING (Brochures, Promotional). The main content area features several promotional tiles: 'DG Smart Assist' (Dik Geurts' automated firing system), 'DG Cat Now Available for the Orbe' (Reduces CO emissions by up to 50%), 'My Flue Assist' (Quick & easy the right flue system), 'DRU Media' (All our product photos and videos), and 'Spotlight' (calculate the consumption costs of a gas fire). At the bottom, there are four columns of links: 'SERVICE & SUPPORT' (Ask a question, Contact details, Request service, FAQ), 'EASE OF USE WITH DRU' (My Flue Assist, Troubleshooter, Video Assist, Media Library), 'MY DRU' (Outstanding orders, Discounts, Invoices, Enter service code), and 'FOLLOW US ON' (Pinterest, Facebook, YouTube, Instagram). Below this, there are icons for 'OUR CORE VALUES' (Innovation, People at heart, Sustainability, Responsibility).

Log in with your email address and password.



Log in Shopping basket



Webshop My DRU

Log in (for dealers only)

[Logging in for the first time with e-mail address](#) ⓘ

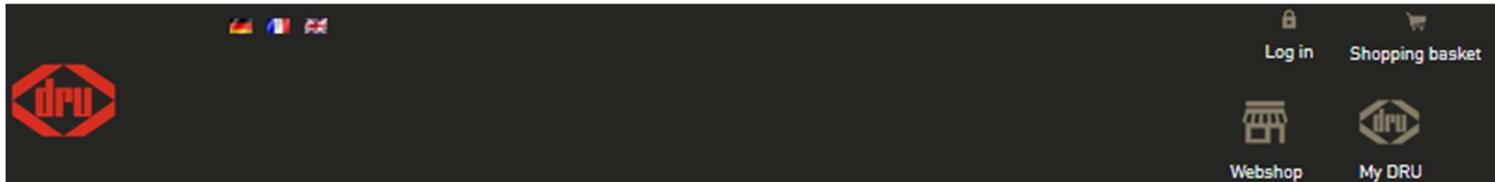
E-mail address

Password

[Forgot password?](#)

New users must first create an account with DRU Customer Service. (NB! This is only possible for DRU dealers).

Once this is done, follow the steps described on the screen.



Logging in for the first time with e-mail address

Email address

Activate your account in 3 simple steps:

1. Enter your e-mail address and click on 'Apply for a new password'.
2. You will immediately receive an activation link. If you click on this link you can choose a password.
3. Then you will be able to log in.

Did you not receive an activation link? Please contact DRU Customer Service.

In this example we will order a Mertik GV30 gas control for a DRU Art 3-01.

Under the heading 'Parts' click on 'Gas' and then on 'DRU'

The screenshot shows the top navigation bar with the DRU logo, a search bar, and links for 'Webshop' and 'My DRU'. Below the navigation is a sidebar menu with categories: GAS, WOOD, ELECTRIC, PARTS, and MARKETING. The 'PARTS' section is expanded to show 'Gas', 'Wood', and 'Electric', with 'Gas' further expanded to show 'DRU' and 'Global'. A red box highlights the 'DRU' link under 'Gas'. The main content area features several product tiles: 'DG Smart Assist' (a gas control system), 'DG Cat' (a wood-burning stove), 'My Flue Assist' (a flue system), 'DRU Media' (product photos and videos), and 'Spotlight' (a gas consumption calculator). The calculator shows a consumption of 0.55 and a cost of € 1.45.

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EASE OF USE WITH DRU

- [My Flue Assist](#)
- [Troubleshooter](#)
- [Video Assist](#)
- [Media Library](#)

MY DRU

- [Outstanding orders](#)
- [Discounts](#)
- [Invoices](#)
- [Enter service code](#)

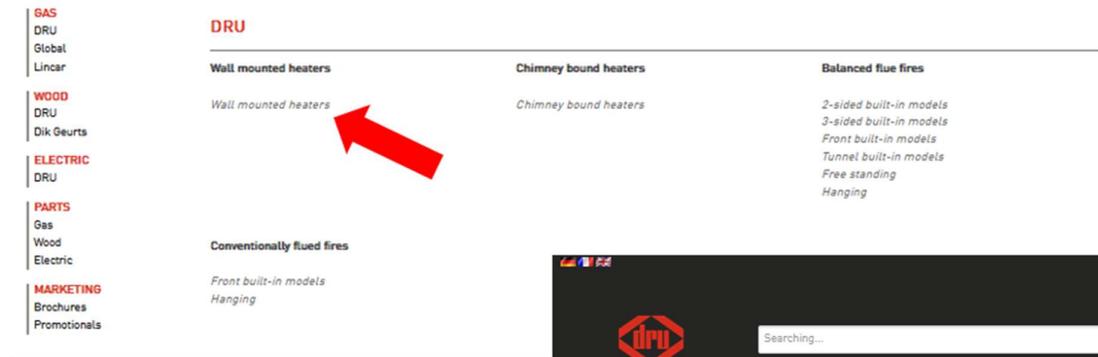
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OUR CORE VALUES



Click on 'Wall mounted heaters' and then on Art 3-01.



Enter the desired quantity for the desired item and click on 'Order'

DRU logo | Searching... | Search | Webshop | My DRU | Log out | Shopping basket

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Lincar

WOOD
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Dik Geurts

ELECTRIC
DRU

PARTS
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MARKETING
Brochures
Promotionals

Art 3-01

Documentation

- Energy label
- User manual
- Installation manual
- Approval certificate
- Technical information



Parts

Parts

Filters:

Product type

Quantity	Product	Article no.	ex VAT	Remarks
0	Burner Art 3	805431	€ 50,00	
0	Casing Art 3 beige	29277	€ 301,00	
0	Casing Art 3 white	29278	€ 301,00	
0	Casing Style 4	29516	€ 472,00	
0	Combustion chamber support	28712398	€ 7,00	
0	Conversion kit Art 3-01/Style 4-01, propane G31	26415	€ 31,00	
1	Gas control Mertik GV30	808041	€ 137,00	

Enter an order reference, check the order is correct and select the desired delivery date.

Click on 'Towards order overview'

Navigation bar with DRU logo, search bar, and user account options.

You are logged in as: Test - selected dealer: PERSONEELSVERKOOP DRU

Log out Shopping basket

Webshop My DRU

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Step 1: Shopping basket

Step 2: Overview order

Step 3: Order definitive

Order reference

Your order reference (compulsory):

Customers name

Your name (not compulsory):

Your order

Article no.	Quantity	Product	Available as of:	Gross price	Discount	Net price	Available from
808041	1	Gas control Mertik GV30	13-05-2025	€ 137,00	25 %	€ 102,75	13-05-2025
Carriage charges						€ 0,00	
Total						€ 102,75	

Towards order overview

Please add your order reference.

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OUR CORE VALUES



Click on 'Finish your order'. An order confirmation will be sent to the email address with which you logged in.

Step 1: Shopping basket Step 2: Overview order Step 3: Order definitive

Your order

Delivery address	Invoice address	Order reference	Customer name
PERSONEELSVERKOOP RATIO 8 6921 RW DUIVEN	PERSONEELSVERKOOP RATIO 8 6921 RW DUIVEN	Test	

Article no.	Quantity	Productname	Gross price	Discount	Net price	Available from
808041	1	Gas control Mertik GV30	€ 137,00	25 %	€ 102,75	13-05-2025
Carriage charges					€ 0,00	
Total					€ 102,75	

Back to cart Finish your order

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Step 1: Shopping basket Step 2: Overview order Step 3: Order definitive

Your order

Thank you for your order. You will receive a preliminary order confirmation by email.
Final confirmation will follow within two working days

Dru Sales Team

Print your order confirmation